Online Ordering FAQs

Q: How do I place an order

- 1. To place an order, Visit us at Corning.aramarkcafe.com. Select locations and menu, Corning NY, and then ZV to view the menu.
- 2. Select the Order Ahead tab and then select your desired pick-up time to place your order.
- 3. Browse our menu and add the items to your cart you would like to order.
- 4. To complete checking out continue as a guest or add an account. Follow the prompts to complete the payment process. (See the cashier for account set up instructions.)
- 5. Once your order is confirmed you'll receive an email notification!

Q: Where do I pick up my order?

A. Once your order is ready, you'll receive an email notification from the café at your designated pick-up time. You can pick up your order in the ZV café on the 3rd cashier island.

Q: When can I place an online order?

- A. You can place your order any time, even prior to the day of pick up.
- B. Pick up is available during the café's regular business hours.

Breakfast: 7:00 am - 10:00 am. Lunch: 11:00 am - 2:00 pm.

Q: What payment methods do you accept?

A. We accept credit cards and debit cards for payment.

Q: Can I customize my order?

A. Yes, you can customize your order by using the 'Special Instructions' listed on each menu item. Specify any dietary preferences or special requests there.

Q: How do I know my order was successful?

- A. After placing your order, you'll receive an email notification with a confirmation number listed. This confirms that your order was successfully placed. Please keep this for reference.
- B. Didn't receive a confirmation? Please check your junk mail folder.

Q: Can I cancel or modify my order after it's placed?

A. We'll do our best to accommodate changes but please contact the ZV kitchen team as soon as possible if you need to cancel or modify your order.

Contact: 607-974-9499

Email: mcfall-sherri@aramark.com | ZV Food Service Manager

ZV Online Ordering

How to Place an Order

- To place an order, visit us at Corning.aramarkcafe.com. Select locations and menu, Corning NY, and then ZV to view the menu.
- Select the Order Ahead tab and then select your desired pick-up time to place your order.
- 3. Browse our menu and add your favorites to the cart.
- To complete checking out continue as a guest or add an account. Follow the prompts to complete the payment process.
- 5. Once your order is confirmed you'll receive an email notification!
- 6. When your order is ready, you'll receive an email notification from the café at your designated pick-up time. You can pick up your order in the ZV café on the island by the entry door.

ZV Online Ordering

How to Set Up an Account

- 1. To create an account, visit us at Corning.aramarkcafe.com.
- 2. Select Sign In located in the top right corner of the page.
- 3. Follow the prompts to complete the account creation process.

Benefits of creating an account!

- ✓ View your latest transactions
- ✓ Favorite your most liked items
- ✓ Update personal information at any time
- ✓ Verify the status of your order

